

COMMISSIONERS
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GARY PIERCE
PAUL NEWMAN
SANDRA D. KENNEDY
BOB STUMP



ARIZONA CORPORATION COMMISSION



0000094218

interim Executive Director

RECEIVED

2009 MAR -2 P 3: 53

AZ CORP COMMISSION
DOCKET CONTROL

March 2, 2009

ORIGINAL

To: Docket Control

RE: Far West Water & Sewer, Inc. - Customer Comments
Docket No. WS-03478A-08-0608

Please docket the attached 49 customer comments **OPPOSING** the above filed rate case.

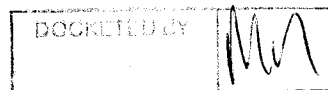
Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

DOCKETED

MAR - 2 2009



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 77097

Date: 3/2/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Don and Marg Fellows

Account Name: Don and Marg Fellows

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Yuma

CBR:

State: AZ **Zip:** 85365

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: Roxanne Fiddes

Contact Phone: [REDACTED]

Nature of Complaint:

***** WS-03478A-08-0608 *****

Customer sent the following -

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a 'sudden change' as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered and filed with the docket.

End of Comments

Date Completed: 3/2/2009

Opinion No. 2009 - 77097

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 77098

Date: 3/2/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Ken and Yvonne Kutcher

Account Name: Ken and Yvonne Kutcher

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Yuma

CBR:

State: AZ Zip: 85365

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: Roxanne Fiddes

Contact Phone: [REDACTED]

Nature of Complaint:

***** WS-03478A-08-0608 *****

Customer sent the following -

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a 'sudden change' as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered and filed with the docket.

End of Comments

Date Completed: 3/2/2009

Opinion No. 2009 - 77098

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 77099

Date: 3/2/2009

Complaint Description: 08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By: Kenneth and Dorothy Sackrider

Account Name: Kenneth and Dorothy Sackrider

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Yuma

CBR:

State: AZ Zip: 85365

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: Roxanne Fiddes

Contact Phone: [REDACTED]

Nature of Complaint:

***** WS-03478A-08-0608 *****

Customer sent the following -

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a 'sudden change' as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered and filed with the docket.

End of Comments

Date Completed: 3/2/2009

Opinion No. 2009 - 77099

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 77100

Date: 3/2/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Marv and Donna

Fellows

Account Name: Marv and Donna Fellows

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Yuma

CBR:

State: AZ Zip: 85365

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: Roxanne Fiddes

Contact Phone: [REDACTED]

Nature of Complaint:

***** WS-03478A-08-0608 *****

Customer sent the following -

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a 'sudden change' as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered and filed with the docket.

End of Comments

Date Completed: 3/2/2009

Opinion No. 2009 - 77100

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 77101

Date: 3/2/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Joe **Last:** Walker

Account Name: Joe Walker

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Yuma

CBR:

State: AZ **Zip:** 85365

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: Roxanne Fiddes

Contact Phone: [REDACTED]

Nature of Complaint:

***** WS-03478A-08-0608 *****

Customer sent the following -

I request the Corporation Commission deny the emergency rate(s) hike being requested by Far West Water and Sewer (FWWAS). A cost of living hike of 5 to 10 % would be more in line. This company has added many new customers in the last two years. In addition many present customers do not spend summer months in the area but still pay full sewer fees. This alone is a huge income ,without sewage processing costs. This company readily accepted the many new customers, lithe equipment for sewage processing was not adequate for the job, they had the option of not accepting new customers. Customers did not cause the Arizona Department of Environmental Quality to file lawsuits against FWAS in 2006 and 2008. The 2008 ADEQ suit alone lists 38 violations at Far West sewage treatment facilities.

Why should the customers pay Far West fines and penalties?

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered and filed with the docket.

End of Comments

Date Completed: 3/2/2009

Opinion No. 2009 - 77101

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Feb 27, 2009

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St.
Phoenix, Az. 85007

Re:

Docket # WS-03478A-08-0608

We are totally
opposed to this
unrealistic sewer
increase!

Ronald L. Alderson

Bernie Alderson

Ron + Bernie Alderson
13876 E. 54th St.
Yuma, Az. 85367

Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

YOUR NAME PHIL & BRETA SCHNEIDER	DATE 2/26/09
ADDRESS, CITY, STATE AND ZIP 14623 E. 48th DR. YUMA, AZ 85367	YOUR PHONE NUMBER
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS PRS5545@YAHOO.COM	

Step 3

ENTER YOUR COMMENTS HERE:

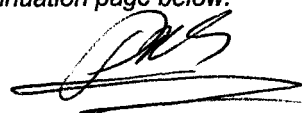
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Step 4

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 Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
 Phoenix, Arizona 85007;
 or

You may e-mail it as an attachment to:
mailmaster@azcc.gov



Carl & Laura Warfield
13272 E. 54TH Drive
Yuma, AZ. 85367

26 February 2009

Arizona Corporation Commission
Consumer Services Section,
1200 West Washington,
Phoenix, AZ. 85007

Ref. Docket No. WS-3478A-08-0608

Dear Sir or Madam

As I stated in our last letter, 2 Feb 2009, we oppose approval of any increase in the Sewer rates for the Foothills area. We own property, pay tax, and contribute to the economy in general during our stay in the Yuma area.

I have experienced owning and managing a service company during most of my adult life. A major portion of management is having the foresight to gather and hold reserve levels of capital for smooth operation even with unexpected expenses and unknown costs. The operation of Far West Water & Sewer Company expects its customers to provide a "Deep Pocket", that will bail them out of a self inflicted, expense that is due in large part by their continued effort at profit. They continued to open areas for habitation even during the time they were "under notice" that their sewer facility was not sufficient for the existing housing area. If they could not notice and correct the problems they were creating, using existing monies, the situation should not be expected to improve by allowing them to gouge us, their customers.

If Far West were asking for a temporary increase of sewer rate, the cry of outrage would be far less. I could understand if they needed to obtain a loan and to amortize it over "X" years, and the rate would then revert to old level. That is not what these people are attempting to do; they see us, "their customers" as being a open purse. They intend to seize the situation, get the AZ Corporation Commission to allow this major rate increase permanently, then laugh all the way to the bank with their increased profit.

I contacted the City of Yuma to determine sewer cost in the city, and was advised that they charge, \$58.92 bi-monthly which comes to \$29.46 per month. That is about the level our rates were, prior to this increase attempt. Any permanent increase is false and only designed to gain increased profit now, and even more in the future.

Far West wants us to believe they are not able to make repairs or modifications within their budget. I believe they make a profit in lot sales, and in operation of the utilities. If the increase is approved they will still not maintain them, profit will be first.


Carl M. Warfield

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Step 2

YOUR NAME Debra Flow	DATE 2/26/09
ADDRESS, CITY, STATE AND ZIP 10132 S. TORNADO AVE YUMA, AZ.	YOUR PHONE NUMBER 928-345-9584
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

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THIS IS WAY OUT OF LINE. ^{Step 4} THEY CAUSED IT, THEY SHOULD BE RESPONSIBLE. NOT THE CUSTOMERS RESPONSIBILITY

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;

or

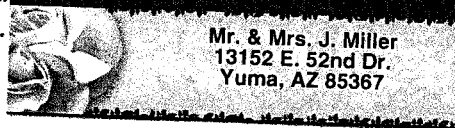
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Mr. & Mrs. J. Miller
13152 E. 52nd Dr.
Yuma, AZ 85367

YOUR NAME ROSARIA MILLER	DATE 2-26-09
ADDRESS, CITY, STATE AND ZIP 13152 E 52nd Dr. YUMA AZ 85367	YOUR PHONE NUMBER 928-261-6906
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS CICCI1951@AIM.COM	

Step 3

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Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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Step 2

YOUR NAME Scott Sheppard	DATE 2/25/09
ADDRESS, CITY, STATE AND ZIP 11521 S. Dorothy Dr Yuma AZ 85367	YOUR PHONE NUMBER 928-345-1938
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS KSCshep@roadrunner.com	

Step 3

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Step 2

YOUR NAME Floyd A. Smith	DATE 2-26-09
ADDRESS, CITY, STATE AND ZIP 13842 E 53rd Lane Yuma AZ 85367	YOUR PHONE NUMBER 928-345-072
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS csmith@localnet.com	

Step 3

ENTER YOUR COMMENTS HERE:

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Step 2

YOUR NAME JUNE C JAMES	DATE 2-25-09
ADDRESS, CITY, STATE AND ZIP 11846 S SANDRA AVE YUMA 85367	YOUR PHONE NUMBER 928-345-0584
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

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Step 2

YOUR NAME <i>Lynne Crocker</i>	DATE <i>2-26-09</i>
ADDRESS, CITY, STATE AND ZIP <i>14632 E. 48th Dr. Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>360-798-3808</i>
DOCKET YOU WISH TO COMMENT ON: <i>Request for an Emergency Rate Increase</i>	DOCKET NUMBER <i>WS-03478A-08-0608</i>
CASE OR UTILITY NAME <i>Far West Water and Sewer Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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Step 2

YOUR NAME <i>Edgar T Harley</i>	DATE <i>2/26/09</i>
ADDRESS, CITY, STATE AND ZIP <i>12784 E - 47th ST Yuma, 85367</i>	YOUR PHONE NUMBER <i>206 409 6428</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>edtlaurah@gmail.com</i>	

Step 3

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Step 2

YOUR NAME <i>Edgar T Hardy</i>	DATE <i>2/26/09</i>
ADDRESS, CITY, STATE AND ZIP <i>12773 E-46th Dr. Yuma 85367</i>	YOUR PHONE NUMBER <i>206-409-6428</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>edlaurah@gmail.com</i>	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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ADDRESS, CITY, STATE AND ZIP <i>12783 E-46th Dr Young 85367</i>	YOUR PHONE NUMBER <i>206-409-6428</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>edlaurah@gmail.com</i>	

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February 19, 2009

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St.
Phoenix AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges
(Expedited Action Requested) for Far West Water & Sewer
Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona
Docket #WS-03478A-08-0608
Position on the Docket: Con

Far West Water and Sewer Company is trying to expedite a rate change by requesting an interim rate increase. This increase comes to over 100% of the existing rate of \$21.75 per month now charged whether the consumer is using his/her property and therefore sewer services for twelve months, for six months or even only for one month per year.

It is not unreasonable to expect a company to make a profit, but it is unreasonable to allow a company to gouge its customers in order to do so. In assessing whether or not to allow this interim sewer rate increase, particularly one so outrageous, it should be remembered that the potential "insolvency" problem described in their request is the result of the business practices of Far West Water and Sewer and not the current consumers.

The current consumers purchased their properties, a good percentage of them originating from the development company also under the same ownership as the water and sewer company, expecting that the company had installed a fully functional sewer system. This was not the case, as determinations made by the ADEQ have proven. It should not be the responsibility of the consumer, who in good faith purchased property expecting a fully operational system, to finance the errors made by the company.

Sincerely,

Harold Beckert

13172 53rd ST. E.

FOOTHILLS, YUMA 85367

Thank you

TWO QUESTIONS:

Q WHY SHOULD WE PAY FOR THEIR MISTAKES?
Q WHEN WE SHUT OFF THE WATER FOR 8 MO'S.
WHY SHOULD WE PAY 12 MONTHS FOR SEWER?

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Step 2

YOUR NAME <i>James H. Wilson</i>	DATE <i>2/28/09</i>
ADDRESS, CITY, STATE AND ZIP <i>10569 E 39TH St Glendale, AZ 85365</i>	YOUR PHONE NUMBER <i>541-729-0308</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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Step 2

YOUR NAME <i>DANICE SPRECHER</i>	DATE <i>2/28/09</i>
ADDRESS, CITY, STATE AND ZIP <i>10569 E. 39TH ST. YUMA, AZ 85365</i>	YOUR PHONE NUMBER <i>541-729-3430</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

I LIVE HERE 5 MDS. PER YR. TO PAY THIS KIND OF FEE FOR 7 MDS. WHEN NO WATER IS USED IS CRIMINAL

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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Step 2

YOUR NAME JACK E ELIZABETH THOMAS	DATE 02-27-09
ADDRESS, CITY, STATE AND ZIP 13891 4TH DR YUMA AZ 85362	YOUR PHONE NUMBER 938-342-2709
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS eliza.jacke@earthlink.net	

Step 3

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Step 2

YOUR NAME LARRY W. COFFEY	DATE 2-27-09
ADDRESS, CITY, STATE AND ZIP 13762 E. 53RD Dr. - Yuma, AZ 85367	YOUR PHONE NUMBER (580) 551-9881
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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Step 2

YOUR NAME <i>FRED L. Coffey</i>	DATE <i>2/27/09</i>
ADDRESS, CITY, STATE AND ZIP <i>13753 E. 53RD ST. YUMA AZ. 85367</i>	YOUR PHONE NUMBER <i>253-797-3731</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>F-W DECAF @ Jumbo . com</i>	

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FWWS - CONTINUES TO EXPAND KNOWING WELL THAT THEY DON'T HAVE THE SEWER CAPACITY TO SERVICE THEM - 3 YEARS AGO THEY BEGAN CHARGING FOR SEWER TO ALL CUSTOMERS EVEN THOUGH THEY TURNED THEIR WATER OFF FOR THE SUMMER. IF THAT IS NOT A RATE INCREASE THEN WHAT IS.

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Step 2

YOUR NAME <i>Thurrie L. Heng</i>	DATE <i>2-27-09</i>
ADDRESS, CITY, STATE AND ZIP <i>13763 E. 53rd St. Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>(805) 748-9494</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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Step 2

YOUR NAME JASPER N. PURDY	DATE 2-26-09
ADDRESS, CITY, STATE AND ZIP 13232 E 45th LN	YOUR PHONE NUMBER
DOCKET YOU WISH TO COMMENT ON: Interm Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water & Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

<p><i>Why didn't management recognize the potential for added expense when all the development plans were contemplated,</i></p>

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Step 2

YOUR NAME Al & Sue MARCEAR	DATE 2-27-09
ADDRESS, CITY, STATE AND ZIP 14404 E. 54TH DR. Yuma Az 85367	YOUR PHONE NUMBER 928-247-0118
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS AS MARCEAR @ MSN.COM	

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Step 2

YOUR NAME Estelita V Galarza	DATE 2-28-09
ADDRESS, CITY, STATE AND ZIP 11359 E 26th PLACE YUMA, AZ	YOUR PHONE NUMBER 928 342 5182
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
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YOUR NAME <i>Darrell & Mary Ann McCall</i>	DATE <i>Feb. 28, 2009</i>
ADDRESS, CITY, STATE AND ZIP <i>12685 E 45 Dr. Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>541-300-0079</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>MARYA@BME.NET</i>	

Step 3

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Step 2

YOUR NAME <i>Ralph & Joyce Lindquist</i>	DATE <i>02-28-09</i>
ADDRESS, CITY, STATE AND ZIP <i>10462 S. Spring Ave, Yuma, AZ-85365</i>	YOUR PHONE NUMBER <i>928-345-0132</i>
DOCKET YOU WISH TO COMMENT ON: <i>Request for an Emergency Rate Increase</i>	DOCKET NUMBER <i>WS-03478A-08-0608</i>
CASE OR UTILITY NAME <i>Far West Water and Sewer Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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Step 2

YOUR NAME MICHAEL E CAROLYN K PELKEY	DATE 2-27-09
ADDRESS, CITY, STATE AND ZIP 10761 E 39TH ST YUMA, AZ 85365	YOUR PHONE NUMBER 928 305 9635
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS KP2624 @ AOL. Com	

Step 3

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Step 2

YOUR NAME ERIC & VIRGINIA BURKINSHAW	DATE 2-27-09
ADDRESS, CITY, STATE AND ZIP 11320 45th DR YUMA AZ	YOUR PHONE NUMBER 928-305-6131
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS PIPEMAN ERIC @ AOL . com	

I VOTE NO INCREASE IN FUNDING.

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

If you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to:
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;

or

You may e-mail it as an attachment to:
mailmaster@azcc.gov

Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

YOUR NAME <i>Paul D. Evans</i>	DATE <i>2-27-09</i>
ADDRESS, CITY, STATE AND ZIP <i>11274 S. Fortuna Rd STE D2-138</i>	YOUR PHONE NUMBER <i>(928) 920-3512</i>
DOCKET YOU WISH TO COMMENT ON: <i>Yuma, AZ 85367</i> Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>paul.evans@century21.com</i>	

Step 3

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Step 2

YOUR NAME Carol Berges	DATE 2-28-09
ADDRESS, CITY, STATE AND ZIP 11590 E. 27th Place, Yuma 85367	YOUR PHONE NUMBER 342-3558
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS Carol.berges@eds/extreme.com	

Step 3

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Step 2

YOUR NAME <i>JAKE & ELISABETH DERKSEN</i>	DATE <i>Feb. 23, 2009</i>
ADDRESS, CITY, STATE AND ZIP <i>12676 E 47th Dr Yuma AZ 85367</i>	YOUR PHONE NUMBER <i>928-305-6719</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>derksens@mts.net</i>	

Step 3

ENTER YOUR COMMENTS HERE:

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Step 2

YOUR NAME <i>Mr. & Mrs. Dale Reed</i>	DATE <i>2-26-09</i>
ADDRESS, CITY, STATE AND ZIP <i>(Mailing) P.O. Box 279, Cloverdale CA 95425</i>	YOUR PHONE NUMBER <i>707-894-4317</i>
DOCKET YOU WISH TO COMMENT ON: <i>WS-03478A-08-0608</i>	DOCKET NUMBER <i>WS-03478A-08-0608</i>
CASE OR UTILITY NAME <i>Far West Water & Sewer Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>NONE</i>	

Step 3

ENTER YOUR COMMENTS HERE:

In regard to Far West Water and Sewer, Inc., I do not feel that it is the responsibility of we the consumers to pay for the poor planning of Far West Water & Sewer, Inc. we are paying a rate comparable to the rest of the State now

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Addendum To Comment Submitted

Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

YOUR NAME Bobby & Pauline Hickman/ Addendum to comment 2/19/09	DATE 2/27/2009
ADDRESS, CITY, STATE AND ZIP 13600 E 54th Street, Yuma, AZ 85367	YOUR PHONE NUMBER (360) 798-1027
DOCKET YOU WISH TO COMMENT ON: Far West request for emergency rate increase	DOCKET NUMBER WS-03478A-0608
CASE OR UTILITY NAME Far West Water & Sewer	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS WAAZSnowbird@aol.com	

Step 3

ENTER YOUR COMMENTS HERE:

Upon receiving new information (from Far West leaving a flier on my fence yesterday) I would like to add an addendum to my previous comment.

With the new information provided I would like to make the following points:

1. Far West states that they have 8,000 sewer customers. They state that they incurred cost for addition of equipment and treatment of odor prevention in 2006 that amounted to \$435,216. I am not certain of the life of that equipment so used the IRS rules for useful life when an asset is unknown of 7 years. If you divide those cost by 8,000 customers and 84 months, you arrive at a monthly cost of about 15 cents per month. There may be some small addition for interest if a loan was obtained to cover this cost at that time.

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Arizona Corporation Commission
Public Comment Form
Continuation Page

CONTINUE YOUR COMMENTS HERE:

2. The flier states that there is a \$10,195 per month continuing expense incurred from US Flier. If you divide that by 8,000 customers it amounts to a monthly cost of about \$1.27 per customer.

3. Adding these two amounts together equals a monthly cost per customer of about \$1.42. So I think the figures that they are giving us as a reason for the huge increase they are applying for are very minute.

4. They state that year around sewer fees were granted from a tariff approved in 1994. In that case my question is ~~how~~ why was that not charged until three years ago and then without any notification to customers? Perhaps a better way to bill would be like many utilities do as having a small basic fee and then bill sewer by consumption of water. When your using water, you will be using sewer in a direct relationship and would be more equitable to customers.

5. If new construction is due to new lots being developed in the area, a hook- up fee or impact fee should be charged to that new development and not charged to current customers.

I am attaching the flier I received yesterday. Thank for for your consideration of my comments.

62,000
7) 430 00
42
14
142

1.74
8000 / 62,000.00
52,774
9,226
52
236

1.27
8000 / 10,195.00
8000
21950
16000
59500

FAR WEST WATER & SEWER, INC.

1.27
0.15
1.42

**FREQUENTLY ASKED QUESTIONS ABOUT
FAR WEST WATER & SEWER, INC.'S
APPLICATION FOR INCREASES IN ITS CHARGES
FOR SEWER UTILITY SERVICES**

The following information is being provided to customers and other interested persons concerning the application for rate increases for sewer utility service that has been filed by Far West Water & Sewer, Inc. Far West Water & Sewer, Inc. hopes that this information will assist you in understanding what its application involves and how you may be affected.

1. What services does Far West Water & Sewer, Inc. provide?

Far West Water & Sewer, Inc. currently has about 16,000 water customers. It also has about 8,000 sewer customers. The rest of Far West Water & Sewer, Inc.'s water customers have septic tanks and do not receive sewer service. Those customers are not affected by Far West Water & Sewer, Inc.'s pending application for rate increases—only rates for sewer utility service are at issue.

2. How are Far West Water & Sewer, Inc.'s rates and charges for utility service determined?

Far West Water & Sewer, Inc. is not a municipality. Far West Water & Sewer, Inc. is regulated by the Arizona Corporation Commission. The Corporation Commission is responsible for setting rates and charges for services provided by private utility providers, such as Arizona Public Service Company and Southwest Gas. Far West Water & Sewer, Inc. must obtain permission to increase its rates and show that it is entitled to receive rate increases in accordance with Arizona law. Municipal utility providers, such as the City of Yuma, are not regulated by the Corporation Commission and set their own rates.

3. Why was the rate increase application filed?

Far West Sewer's application was filed for two reasons. First, Far West Sewer has been engaged in a major construction program to upgrade and improve its sewer treatment facilities. These improvements, while ordered by the Arizona Department of Environmental Quality, are needed to ensure safe and reliable sewer service. In addition, in Far West Sewer's last rate case, the Corporation Commission ordered the utility to file a rate case for its sewer division in 2008 (ACC Decision No. 69335 (February 20, 2007)).

4. How would the rate increase being requested by Far West Water & Sewer, Inc. affect my monthly bill?

First, only your monthly bill for sewer service will be affected. Water rates will not change. If you receive only water service, your monthly bill from Far West Water & Sewer, Inc. will not change.

Assuming that Far West Sewer's application is granted in full, the rates for sewer service would increase in three steps, as follows:

Customer Class	Current Rate for Service	Phase One Rate (year 1)	Phase Two Rate (year 2)	Phase Three Rate (year 3)
Residential	\$21.75	\$54.38	\$64.16	\$74.32
Commercial	\$43.50	\$108.75	\$128.33	\$148.64
RV Park	\$5.44	\$13.60	\$16.05	\$18.59

5. What about Far West Sewer's request for interim rate relief— is that in addition to these increases?

No. Far West Sewer has also filed an application for approval to implement interim rates pending the outcome of its rate case, because it could take more than another 12 months to conclude that case. On an interim basis, the Company has requested that residential customer's new interim rate be \$45.59 per month, and commercial customer's rate would be \$91.18 per month. The rate at Recreational Vehicle Parks per space would be \$11.40. If approved, the interim rates would be a preliminary phase, taking the rates a step closer to the rates requested by Far West Sewer in the rate case. But the interim revenue request would provide the Sewer Division of Far West Sewer with a 0% operating margin.

To put all this in perspective, if the interim rates are approved, the average daily cost for sewer service will be \$1.52 for residential customers, \$3.04 for commercial customers, and \$0.38 for RV Park customers. If the permanent rate application is approved as requested, the average daily cost for sewer service in the first Phase will have an average daily cost equal to \$1.81 for residential customers, \$3.63 for commercial customers, and \$0.45 for RV Park customers. In Phase Two, the average daily cost for sewer service will be \$2.14 for residential customers, \$4.28 for commercial customers, and \$0.54 for RV Park customers. In Phase Three, the average daily cost for sewer service will be \$2.48 for residential customers, \$4.95 for commercial customers, and \$0.62 for RV Park customers.

While Far West Sewer believes the increases it has requested are needed to cover the costs of its construction program, the ultimate decision regarding Far West

Sewer's rates for sewer service is made by the Arizona Corporation Commission. The Commission will analyze the utility's request, conduct a hearing and make a final decision on the interim application sometime in the spring of this year and on the rate case sometime in late 2009.

6. Why does Far West Sewer collect a monthly charge for sewer service during the entire year, even during months when I am not using my residence?

Far West Sewer recognizes that its customer base is seasonal, with significantly more customers actually using its system and facilities during the cooler months of the year. However, Far West Sewer has designed and constructed treatment plants and other facilities that are sufficient to treat peak daily wastewater flows with a reasonable margin of safety. The utility must plan for and have the capacity available to safely handle daily wastewater flows during the winter months, when use is at its highest level.

Although a rate reduction or cessation of fees during the summer months may be a benefit to those customers that are "winter visitors", such an action would adversely affect the remainder of customers whose rates would have to be increased to cover the short fall in revenues. Far West Sewer's rates would still need to produce the same amount of revenue to provide service and pay for the facility. The sewer service fee for the entire year, even during months when winter visitors are not here, has been a part of Far West Sewer's approved tariff since 1994.

7. Far West Water & Sewer, Inc. has been involved in lawsuits concerning an accident that occurred several years ago. Are any of these lawsuits causing its rates for sewer service to increase?

Costs and expenses related to these lawsuits are being borne by the utility. They are not included in Far West Water & Sewer, Inc.'s operating expenses and will not be recovered in its rates and charges for sewer service. As stated above, the primary reason for the increase in sewer rates is to ensure that Far West Water & Sewer, Inc.'s revenue is sufficient to meet the obligations related to its construction program and related expenses.

8. What about odor control?

Far West Sewer, instituted a formal odor control program, managed by ~~US Filter~~ ~~(Siemens), in May 2006~~. Under this program, carbon scrubbers were installed at strategic locations for wet well odor control throughout Far West Sewer's service area. In addition, bioxide is injected to eliminate odors upon discharge at set locations. Since instituting this program, Far West Sewer has paid US Filter

~~\$434,216 for the equipment and chemicals to control odors~~ and the program continues at ~~a monthly cost of \$10,195 per month~~. US Filter inspects the equipment every two weeks, and reports its findings to Far West Sewer and its engineers. US Filter also investigates any odor problems, followed by continuous vapor phase monitoring, analysis and recommendations.

In addition to the US Filter program, Far West Sewer maintains a program of maintenance under which its crews water jet and chlorinate the sewer lines throughout the utility's service area. This program continues throughout the year.

9. How do I provide comments or concerns that I might have about the Company's rate increase applications?

You may provide comments concerning the application to the Corporation Commission by calling 1-800-222-7000 or visiting the website at <http://azcc.gov/divisions/utilities/consumerservices.asp>. You may also provide comments concerning the application directly to the Company by e-mail to info@farwestwaterandsewer.com or by calling (928) 342-1238. Unfortunately, the utility is unable to respond personally to comments about the application.

10. I understand that a public meeting will be held to allow customers to comment on Far West Sewer's rate increase applications. What are the details concerning this meeting?

The Corporation Commission has made arrangements for a public comment meeting on March 5, 2009 at 6:00 p.m. at the Sunrise Elementary School cafeteria, 9943 28th Street, Yuma, Arizona. Customers and other interested persons will have an opportunity to provide comments on the application at that time.

11. Where can I review the Company's rate increase applications?

A copy of the application is available or at the Company's office, 13157 E. 44th Street, Yuma, Arizona 85367 or at the Commission's Docket Control, 1200 W. Washington Street, Phoenix, AZ; on the Commission's website www.azcc.gov (using the e-docket function);

12. What should I do if I want to intervene and become a party to the proceedings before the Corporation Commission?

Information on how to intervene and the appropriate forms can be found on the Corporation Commission's website:
<http://www.azcc.gov/divisions/utilities/forms/interven.pdf>. The deadline for intervention is March 31, 2009.

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Step 2

YOUR NAME HERMAN A. Oumruk	DATE 25 FEB 09
ADDRESS, CITY, STATE AND ZIP 11883 S. SANDRA AVE YUMA AZ 85327	YOUR PHONE NUMBER 342 6843
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

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Step 2

YOUR NAME <i>Kenneth E Huffmar</i>	DATE <i>2/26/09</i>
ADDRESS, CITY, STATE AND ZIP <i>12783 E-46th Dr Yuma 85367</i>	YOUR PHONE NUMBER <i>425-737-9002</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>_____</i>	

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Step 2

YOUR NAME <i>Kenneth E Huffman</i>	DATE <i>2/26/09</i>
ADDRESS, CITY, STATE AND ZIP <i>12773 E-4th Dr Yuma 95367</i>	YOUR PHONE NUMBER <i>425-737-9002</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>[Signature]</i>	

Step 3

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February 19, 2009

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St.
Phoenix AZ 85007

Re:

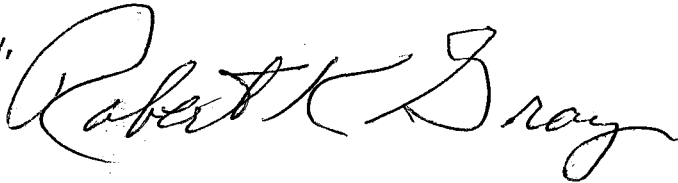
Docket for Comment: Proposed Emergency Application for Interim Rates and Charges
(Expedited Action Requested) for Far West Water & Sewer
Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona
Docket #WS-03478A-08-0608
Position on the Docket: Con

Far West Water and Sewer Company is trying to expedite a rate change by requesting an interim rate increase. This increase comes to over 100% of the existing rate of \$21.75 per month now charged whether the consumer is using his/her property and therefore sewer services for twelve months, for six months or even only for one month per year.

It is not unreasonable to expect a company to make a profit, but it is unreasonable to allow a company to gouge its customers in order to do so. In assessing whether or not to allow this interim sewer rate increase, particularly one so outrageous, it should be remembered that the potential "insolvency" problem described in their request is the result of the business practices of Far West Water and Sewer and not the current consumers.

The current consumers purchased their properties, a good percentage of them originating from the development company also under the same ownership as the water and sewer company, expecting that the company had installed a fully functional sewer system. This was not the case, as determinations made by the ADEQ have proven. It should not be the responsibility of the consumer, who in good faith purchased property expecting a fully operational system, to finance the errors made by the company.

Sincerely,



BOB & TONI GRAY
13819 E 54th Dr.
Yuma, Az. 85367

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Step 2

YOUR NAME <i>Gerhardt Bauer</i>	DATE <i>2-27-2009</i>
ADDRESS, CITY, STATE AND ZIP <i>11322 So Ave 12E, #248, Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>928-345-2644</i>
DOCKET YOU WISH TO COMMENT ON: <i>Request for an Emergency Rate Increase</i>	DOCKET NUMBER <i>WS-03478A-08-0608</i>
CASE OR UTILITY NAME <i>Far West Water and Sewer Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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Phoenix, Arizona 85007;
or

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mailmaster@azcc.gov

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Step 2

YOUR NAME <i>Nancy L Davalos</i>	DATE <i>2-28-09</i>
ADDRESS, CITY, STATE AND ZIP <i>12696 E 45th Lane Mesa Arizona</i>	YOUR PHONE NUMBER <i>503-709-6933</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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Step 2

YOUR NAME JERRY BOAG	DATE 2-28-09
ADDRESS, CITY, STATE AND ZIP 116775. GLENWOOD AV. 85327	YOUR PHONE NUMBER (928) 342-5056
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS BOAGYMAN@G.COM	

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Step 2

YOUR NAME FRANCEENE L. CORNELL	DATE 2-28-09
ADDRESS, CITY, STATE AND ZIP 11724 E Calle Gaudi Yuma AZ. 85367	YOUR PHONE NUMBER (928) 342-5380
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
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To:
Arizona Corporate Commission

Feb 25, 2009
10534 E 35 Place
Yuma Az. 85365

Re: Far West Water & Sewer Co., EMERGENCY Sewer Rate Increase Proposal, Yuma County, Az.
Docket WS-03478A-08-0608

Dear Commissioners;

For the second time I am writing to you regarding Far West's sewer rate increases, this time about their "emergency" increase, an obvious sleazy legal "end run" around the normal system. They obviously believe residents have vented their anger about the original request, and wouldn't think they would have to react to this second separate one, of ONLY 110% for a residential customer, in one jump!

The homeowners probably aren't knowledgeable, nor organized enough to prepare a proper legal argument against Far West's professionally prepared and presented one. No doubt they know this and are banking on it. I sincerely hope the Commission will see through this ploy.

The owners and managers of Far West have obviously totally failed in preparing over the years for infrastructure upgrading and maintenance. Surely the State's sewer regulations didn't suddenly drop on them, and they didn't see it coming. Reasonable rate increases over the years could have prevented this debacle. I would note adjacent towns' sewer rates for residential customers are as follows:

Yuma City-\$29.46 per month

Somerton Az.-\$29 per month

San Luis Az.-\$18 per month

Furthermore, ALL three towns allow sewer cutoff during the summer for winter residents with only a \$20 reconnect fee. Even today, Far West somehow manages to charge for sewer all year round, whether you are here or not! How can these adjacent towns build and operate sewer systems for reasonable rates and Far West cannot?

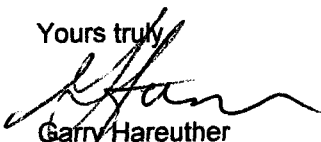
I also cannot help thinking developers, (including H&S) who built thousands of homes here in the foothills maybe weren't charged sufficient development cost charges to provide for the inevitable sewer upgrades anyone could see were coming. Are we being asked to fund these?

Far West will undoubtedly have slick legal and financial data to prove they are in financial trouble, and the citizens will only have their outrage. What kind of argument can you present against the fact they probably ARE in financial trouble - NO doubt of their own making. And now they want to get bailed out on the backs of the citizens, and still remain in control of the company. Does this sound familiar??? I can only hope the Commission will apply some principal of fairness here. To charge triple the rate that other cities charge is outrageous.

I'm sure most taxpayers would support an increase to bring sewer rates in line with, and even up to 10-15% above surrounding towns, and with a summer cutoff with REASONABLE reconnect fees. Neither the original request, nor this "emergency" request comes anywhere close.

If I have to pay such outrageous rates, I would rather it be to the city or county, the same as most other cities do. At least we'd have a better chance of competent forward planning.

Yours truly,



Garry Hareuther

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Step 2

YOUR NAME <i>Paul L. Fowles</i>	DATE <i>2-26-09</i>
ADDRESS, CITY, STATE AND ZIP <i>12512 E. 45th Ln, Phoenix, AZ 85367</i>	YOUR PHONE NUMBER <i>408 544 4559</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>Paul L Fowles @copper.net</i>	

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Step 2

YOUR NAME <i>Burton Neely</i>	DATE <i>2/28/09</i>
ADDRESS, CITY, STATE AND ZIP <i>10461 Spring Ave Yuma AZ 85365</i>	YOUR PHONE NUMBER <i>503 784 4599</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
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Step 2

YOUR NAME Jordan F. Miller	DATE 2/27/09
ADDRESS, CITY, STATE AND ZIP 12743 E. 47TH ST, YUMA, AZ 85367	YOUR PHONE NUMBER 928-342-9385
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS NONE	

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YOUR NAME Roberto Gutierrez	DATE 2/27/09
ADDRESS, CITY, STATE AND ZIP 12604 E 45th Dr	YOUR PHONE NUMBER 928-342-6619
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
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